

EXECUTIVE SUMMARY

- **The British Library has undertaken a transformational modernisation programme**
In 2000 we appointed a new CEO and have subsequently reorganised the entire management structure, set a rigorous strategic agenda, completely reengineered the largest information supply service in the world, radically transformed HR and secured electronic legal deposit legislation.
- **The British Library is making existing resources go further**
Since 2000 we have achieved efficiency savings of £17m which we have reinvested in our services. These savings have been achieved as part of an overall programme of reform and service improvement which will realise £65m cumulatively in operating savings by 07/08.
- **The British Library is committed to delivering government's strategic aims**
Our investment in new technology, customer focused public service delivery and greater access to services underpin key government priorities.
- **The British Library is an outstanding investment for public funds**
Ground-breaking research has shown that we conservatively generate £363m value for the UK economy each year, equivalent to £4.40 for every £1 of public money invested.
- **The British Library is at the forefront of managing the UK's digital future**
As more and more material is published digitally we are the only organisation that can manage the collection of non-print items published in the UK.
- **The British Library must maintain its position as one of the greatest research libraries in the world**
We need to ensure that our collection and services continue to keep pace with other world libraries, enabling our users to develop, deliver and advance world class research, scholarship and business innovation for the benefit of the UK economy.